

Bourneville Furniture Group has established a company-wide culture dedicated to providing the highest quality products.

Our team is committed to their work and has a strong level of technical expertise to craft a superior range of products and services that achieve complete customer satisfaction.

Our commitment is to:

- Manufacture products and complete projects in conformance with all contractual requirements specified by the customer;
- Execute projects in alignment with ISO 9001:2015, legal requirements, and any relevant industry best practice; and
- Work towards continuous improvement.

The objectives we will pursue to satisfy this commitment are:

- Monitor the quality throughout the execution of our services, by establishing inspections to check the meeting of requirements;
- Encourage the team to deliver the highest quality standards and minimise issues;
- Ensure suppliers and subcontractors are competent for work and understand the project requirements; and
- Provide staff with adequate advice, information, education, training, and suitable supervision.

A handwritten signature in blue ink, appearing to read 'Clifton Webb', is positioned above a horizontal line.

Clifton Webb
Director
06/05/2024